

WHAT IS WESTS ILLAWARRA REWARDS?

Wests Illawarra Rewards is a loyalty program designed to reward our members.

WHAT ARE THE WESTS ILLAWARRA REWARDS TIERS?

Our loyalty program has five tier levels. Each member is placed in a tier depending on the number of tier credits they have earned in the prior accrual period. There is also the option to pay a fee to join the Elite, Platinum, Gold, or Silver level.

TIER	TIER CREDITS
ELITE	50,000 +
PLATINUM	20,000 +
GOLD	7,500 +
SILVER	2,500 +
CLUB	< 2,500

Purchase fee into a tier is available on request. Tiers will be reviewed live, giving members the opportunity to move up a tier level at any time. Members can also move down tier levels twice a year. This occurs on the first business day of January and July. When a member is moved up or down a tier level it is based on your last 3 months of activity.

HOW DO YOU EARN WESTS ILLAWARRA REWARDS POINTS AND TIER CREDITS?

Wests Illawarra Rewards Points are earned through eligible spend and activity at Wests Illawarra and Port Kembla Golf Club.

Eligible spend to earn Wests Illawarra Rewards points at Wests Illawarra includes spend throughout the club, such as: Food & beverage purchases & show tickets.

Eligible spend to earn Wests Illawarra Rewards points at Port Kembla Golf Club includes: Food & beverage purchases.

Tier credits are also earned through eligible spend at Wests Illawarra and Port Kembla Golf Club but have no value and are only used to determine tier eligibility.

HOW DO I SPEND MY POINTS?

You can use your points for purchases at Wests Illawarra on food and beverage, raffle tickets, bingo, function packages, show tickets and at the bottle shop (All tobacco products are excluded). You can also transfer them onto your Starchoice Card (minimum \$10 transfer) so you can spend them externally to the club.

You can also use your Wests Illawarra Rewards points at Port Kembla Golf Club on food & beverage purchases, social golf rounds, single cart hire (excludes frequent cart offer & annual cart hire) locker hire, range tokens & golf merchandise. When you pay with Wests Illawarra Rewards points you will may also receive a further discount (excludes golf equipment & golf merchandise).

Full terms & conditions on Wests Illawarra Rewards & the Starchoice Card are available on request.

HOW MUCH ARE WESTS ILLAWARRA REWARDS POINTS WORTH?

One Wests Illawarra Rewards point equals one cent in dollar value i.e. 1 point = 1c. For example, 100 points = \$1.00

WHAT IS BONUS POINT BOOST?

Bonus Point Boost is a benefit of Wests Illawarra Rewards for members in the Gold, Platinum & Elite tiers. At the start of each month Gold, Platinum & Elite members will be credited with an additional percentage of bonus Wests Illawarra Reward points based on how many West Illawarra Rewards points they have earned in the previous month.



WHAT IS A SPECIAL OFFER?

Special offers will be extended to all members of Wests Illawarra from time to time, and will be determined by your membership tier or personalised, based on your preferences. For example some members may receive a discounted meal or beverage offer based on their purchase history, or tickets to attend a sporting match. The higher your tier the more valuable the offer.

HOW DO YOU CHECK THE BALANCE OF YOUR WESTS ILLAWARRA REWARDS POINTS OR TIER CREDITS?

You can check your points balance at the Kiosk, via the Wests Illawarra Rewards APP or by asking a team member. Tier credits can be viewed via the kiosk, via the APP, or by speaking to a team member.

STARCHOICE PREPAID EFTPOS CARD

The Starchoice Card is a reloadable prepaid eftpos card, that allows Wests Illawarra Rewards members to spend their points outside the club. For more information or to apply for Starchoice card, please see a Wests Illawarra Reception Team member.

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RESPONSIBLE GAMING

All members have access to our suite of responsible gaming features including Voluntary Pre-Commitment, which allows you to set limits on poker machine spend and time. Get a bonus 500 points when you sign up for the feature. See reception or our website for details. Player Activity Statements are available on request.

FOR MORE INFORMATION

Terms & conditions apply to the Wests Illawarra Rewards Program for full Terms & Conditions or for further enquiries please see a Rewards Host.



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wests illawarra
rewards

THE
ILLAWARRA'S
LEADING
LOYALTY
PROGRAM



WESTSILLAWARRA.COM.AU

